2022 ChinaSkills Competition

Test Project of Freight Forwarding

2022年全国职业院校技能大赛

货运代理项目试题

Module 3 Shipping Operation

**Competition Time:**

3.0 Hours

### INTRODUCTION

Module 3 is Shipping Operations. You should be able to optimize cargo collection program, make and handle documents, analyze the cause of complaints, offer effective solutions, and settle claims.

### DESCRIPTION OF PROJECT AND TASKS

In this module, there are three tasks as following:

1.To complete cargo collection plans.

2.To make and handle documents.

3.To handle abnormal cases.

### MARKING SCHEME SUMMARY

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **submodule** | **Contents** | **Subjective points** | **Objective score** | **Total** |
| **T1** | COMPLETE CARGO COLLECTION PLANS |  | 10 | 10 |
| **T2** | MAKE AND HANDLE DOCUMENTS |  | 7 | 7 |
| **T3** | HANDLE ABNORMAL CASES |  | 10 | 10 |
| **Total** |  |  | **27** | **27** |

### INSTRUCTIONS TO THE COMPETITOR

There are two subfolders in folder 【M3】. Please read the material in the subfolder 【M3\_01\_MATERIAL PACKAGE】, and complete the answer in the subfolder 【M3\_02\_ANSWER SHEET】.After that, rename the folder 【M3\_02\_ANSWER SHEET】as 【XX\_ M3\_02\_ANSWER SHEET】（XX means the competitor number）.

Real names are not allowed, or it is an invalid answer.

# task 1 Complete cargo collection plans

Please read the material in the subfolder 【M3\_T1】under the folder 【M3\_01\_MATERIAL PACKAGE】. Please choose the most economical mode of inland transport plan based on calculating the cost of routes.

Open the document 【T1\_Inland Transportation mode and cost】 in the subfolder 【M3\_02\_ ANSWER SHEET】, and then complete it. When you finish, save and print a paper edition with your competitor number. Please make sure the calculation result is an integer.

# task 2 Make and handle documents

Please read the material in the subfolder 【M3\_T2】 under the folder 【M3\_01 MATERIAL PACKAGE】. Please make the documents with the information of the material.

Open the folder 【M3\_02 ANSWER SHEET】and complete the file 【T2\_1BLANK BILL OF LADING】and 【T2\_2 BLANK BILL OF LADING】. When you finish, please save and print a paper edition with your competitor number.

# task 3 ABNORMAL CASES HANDLING

Please write English replies to the file【EMAIL FROM SHANDONG HUAJIA FOODSTUFF CO., LTD.】and 【EMAIL FROM TAIAN SHENGDIAN IMPORT & EXPORT CO.,LTD】in the subfolder 【M3\_T3】 under the folder 【M3\_01 MATERIAL PACKAGE】 and save them in the folder【M3\_02\_ANSWER SHEET】. Please write reply E-mail in name of TOM,Manager of CHINA SEAWEALTH FREIGHT FORWARDING CO., LTD. SHANGHAI OFFICE when you finish, please save and print a paper edition with your competitor number.